

Integration QA Engineer

American Well, a national leader in the rapidly growing field of telehealth, seeks a highly motivated and professional Integration QA Engineer. We partner with the top health systems, health plans, employers, and digital health companies to deliver video doctor visits over mobile and web. We are changing the way healthcare is delivered by enabling every doctor to use telehealth with their patients, making care more accessible, affordable and convenient. Our goal is to bring care home.

Brief Overview:

The Integration QA Engineer will play a critical role in Integration QA Engineer. Specifically, the will:

Core Responsibilities:

- Create, execute and maintain test plans, methods and test cases to inspect and verify multiple client implementations according to specifications.
- Align closely with the Technical Services team and apply prior experience to ensure sound design and well-defined requirements as they relate to thorough functional use cases and test scenarios.
- Estimate efforts, identify risks, and participate in project planning and status meetings.
- Monitor and enforce the established deployment processes and policies working with our Hosting team.
- Apply QA expertise to establish the right depth and breadth of test criteria necessary to certify integration scenarios.
- Efficiently execute test cases, document outcomes and track all defects to resolution.

Qualifications:

- Minimum 5 years of QA experience is required
- Experience with healthcare interoperability and messaging standards, including but not limited to HL7 2.x, HL7 3.x, HL7 FHIR, IHE integration profiles and technical frameworks, and X12 HIPAA transactions and code sets
- Experience with interface engines and/or enterprise service bus architectures. Orion Rhapsody experience a plus.
- Experience working in Agile environment
- Knowledge of networking protocols (e.g. TCP/IP, HTTP, SOAP, ...)
- Extensive experience with network troubleshooting and analytical tools
- Strong knowledge of SQL is required
- Strong knowledge of scripting languages (Groovy, JavaScript, Python, ...)
- Test automation experience using SOAP UI and Selenium
- Strong understanding of XML technologies (XML, XSD, XSL/XSLT)
- Strong problem solving and analytical skills
- Strong organizational and multi-tasking skills with ability to manage multiple simultaneous projects
- Self-starter, able to work independently, able to succeed in a fast-paced, high intensity start up environment

- Effective oral and written communications skills. Ability to elicit and communicate technical and non-technical information in a clear and concise manner
- Minimum of a Bachelor's degree in Computer Science, Engineering or related field required.

Your Team:

Should you join American Well and the Quality Assurance team, you can expect:

Two words come to mind when you're thinking about American Well QA organization - Quality and Passion.

Working in close collaboration with multiple teams, ranging from development to product management to visual design, we're on the cutting edge of software technology, making a history in HealthCare.

The crew of highly enthusiastic professionals provides 360⁰ product quality coverage: functionality, performance, scalability, high availability, usability, security and many other aspects of testing required to create a world-class Telehealth Platform.

Working in Agile environment, with particular focus on automation, we're examining all system components that include but not limited to: web, mobile, back-end, integration.

If you're energetic, forward-thinking individual, as passionate about the quality as we are, dreaming about making the world a better place, American Well QA team will be delighted to see you joining its ranks.

Working at American Well

American Well is changing how care is delivered through online and mobile technology. We make online doctor visits accessible to everyone for one-off care issues like colds or infections, and chronic condition management, such as diabetes or depression. We make the hard work of healthcare look easy and that requires a mission-driven mentality. We're a "go getter" culture that pride itself on smarts, initiative, creative thinking, and a strong work ethic.

Our corporate headquarters are located in downtown Boston at 75 State Street –in the heart of the city. In addition to the opportunity to build the future of healthcare technology and a great location, we offer:

- Three weeks of vacation time
- 401K match
- Competitive healthcare, dental and vision insurance plans
- Free gym access – on-site
- Drop-off/pick up dry cleaning service
- Prime office space with views overlooking all of Boston
- Complimentary snacks and drinks

